ORIGINAL ARTICLE

Influence of personality and emotional competences on academic performance: direct and indirect pathways mediated by perceived stress

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BACKGROUND

Among the factors influencing academic performance (AP), individual differences at the trait level such as personality and emotional competences (EC) have been found to play a critical role, similarly to state variables such as perceived stress (PS).

PARTICIPANTS AND PROCEDURE

The aim of this study was to clarify whether the influence of personality (Big Five) and EC on AP (general point average) is direct and/or mediated via PS. 537 undergraduate students from a French university (112 male and 425 female, M_{age} = 19.84 years, SD_{age} = 1.74 years, range = 18-30 years; first year: n = 293, 55%; second year: n = 162, 30%, third year: n = 82, 15%) filled out the test battery around three weeks before the final examination.

RESULTS

Path analysis showed that AP was directly predicted by conscientiousness (+), neuroticism (+), extraversion (–) and perceived stress (–), while perceived stress was predicted by neuroticism (+) and by intrapersonal EC (–).

CONCLUSIONS

The results illustrate the robust influence of conscientiousness on AP, while EC was not found to influence AP directly, but indirectly via its effect on PS.

KEY WORDS

GPA; emotional intelligence; academic success; Big 5; university student

BACKGROUND

Understanding the predictors of academic performance is of utmost interest for educational researchers, teachers, and of course for students themselves (Droppert et al., 2019; Kim et al., 2017; Stajkovic et al., 2018). Academic performance can be influenced by factors beyond intelligence such as meta-cognitions (Ohtani & Hisasaka, 2018), health (Shaw et al., 2015), class attendance and social support (Kassarnig et al., 2018), behavioral and emotional characteristics (Park et al., 2019), and also by personality traits, e.g., the Big Five (McCrae & Costa, 2008), and emotional dispositions (e.g., Saklofske et al., 2012). The current study focuses on the latter. We aim to clarify whether the influence of the Big Five and emotional competences (EC) on academic performance is direct, or mediated via a state affective variable, perceived stress.

Perceived stress reflects an appraisal of the situation where demands tax or overcome resources (Lazarus & Folkman, 1984). University students usually perceive academic life to be stressful and demanding (Hammer et al., 2010; Kausar, 2010; Wan et al., 1992). Specifically, they report experiencing a range of emotional and cognitive reactions to this perceived stress, in particular due to external pressures and self-imposed expectations, involving adjusting to both academic and social demands (Misra & McKean, 2000). In students, perceived stress was found to be negatively associated with academic performance (Duchesne & Larose, 2018; Frazier et al., 2019; Gustems-Carnicer et al., 2019). Among students, perceived stress is also negatively associated with performance-related factors such as coping self-efficacy, resilience, and social support (Frazier et al., 2019). Students perceiving less stress use less avoidant-coping strategies and more problem-focused coping strategies (Gustems-Carnicer et al., 2019). Understanding how individual differences affect perceived stress and appraisal is therefore relevant to understanding how to deal with it (Kilby et al., 2018). In an academic context (Saklofske et al., 2012), the five subcomponents (self-perception, interpersonal, decision making, self-expression, and stress management) measured with the Emotional Quotient Inventory (Bar-On, 2002) were found to be negatively related to perceived stress, while for the Big Five, extraversion, agreeableness, and conscientiousness were found to be negatively related, and neuroticism positively related. However, whether perceived stress mediates the relationship between individual differences and academic performance has not yet been examined; thus we aim to address this gap.

According to meta-analyses, the Big Five has been consistently found to be related to academic performance (Poropat, 2009; Stajkovic et al., 2018; Vedel, 2014). Specifically, a positive association was reported between grade point average and agreeableness, and openness, with the strongest relationship found with conscientiousness. Conscientious students usually show greater motivation and effort toward their studies (Chamorro-Premuzic & Furnham, 2014; De Raad & Schouwenburg, 1996). Neuroticism and extraversion seem to be less connected with academic achievement, and hypotheses about potential connections are rather ambiguous (Tetzner et al., 2020). Among the Big Five traits, neuroticism may be most relevant when considering potential mediation via perceived stress, while the other traits may be mediated by other mechanisms. Neuroticism is expected to increase perceived stress in students due to focusing on negative affectivity (Schmidt et al., 2013), which may in turn negatively influence academic performance.

EC refer to how individuals differ in the way they identify, express, understand, regulate, and use their own (i.e., intrapersonal) and others' (i.e., interpersonal) emotions (Brasseur et al., 2013). They are assessed with self-report measures such as the profile of emotional competences (PEC; Brasseur et al., 2013). The theory of EC builds on emotional intelligence (EI) research, but uses the concept of competences, given that competences contrary to intelligence can be taught and learned. The current study is, to our knowledge, the first based on the theory of EC using the PEC to investigate its relationship with academic performance. To date, previous research has shown that trait EI was related positively to academic performance, as found in a meta-analysis (Perera & DiGiacomo, 2013). Several pathways have been suggested to explain this relationship (Perera, 2016), specifically its association with perceived stress (Laborde et al., 2010; Watson & Watson, 2016).

Regarding the respective influence of the Big Five and EC on academic performance, previous research showed that trait EI, measured via self-report (Di Fabio & Palazzeschi, 2009, 2015; Downey et al., 2013; Mancini et al., 2017; Saklofske et al., 2012; Siegling et al., 2015), and ability EI, measured with performance tests (Di Fabio & Palazzeschi, 2009), usually predict additional academic performance variance beyond the Big Five. Trait EI was also found to predict academic motivation beyond the Big Five (Siegling et al., 2015). Some contrary evidence exists as well; for example, academic performance was predicted by conscientiousness and openness positively, and neuroticism negatively, while only one of the EI subcomponents (adaptability) was found to be related to academic performance, with a small effect size (Saklofske et al., 2012). Two drawbacks can be identified in this line of research: First, so far, differences between intrapersonal and interpersonal EC in the way they influence academic performance have received little attention (for an exception see Saklofske et al., 2012), while this may help to better understand how EC may be related to academic

performance. Second, potential mediators were not taken into account, and we focus in this research on perceived stress.

To sum up, this study aims to clarify the pathways linking the Big Five and EC to academic performance, and to clarify whether some of these relationships may be mediated via perceived stress. Using path analysis and based on theory and on previous research findings, we hypothesize that for the Big Five and academic performance, direct positive relationships with conscientiousness, agreeableness, and openness will be found (Poropat, 2009; Vedel, 2014), while no direct relationships are expected with neuroticism and extraversion. In addition, we predicted that neuroticism will have an influence on academic performance via perceived stress (Schmidt et al., 2013; Tetzner et al., 2020). Regarding intrapersonal and interpersonal EC, we hypothesize both a direct pathway to academic performance and an indirect pathway mediated via perceived stress (Brasseur et al., 2013; Di Fabio & Palazzeschi, 2009, 2015; Downey et al., 2013; Mancini et al., 2017).

PARTICIPANTS AND PROCEDURE

PARTICIPANTS

Five hundred thirty-seven undergraduate psychology students from a French university (112 male and 425 female, M_{age} = 19.84 years, SD_{age} = 1.74 years, range = 18-30 years; first year: n = 293, 55%, second year: n = 162, 30%, third year: n = 82, 15%) participated in the study and gave permission for their exam results to be retrieved at the end of the academic year. In order to determine mediation effects with bias-corrected bootstrapping, Fritz and Mackinnon (2007) recommend a minimum sample of 400 participants for medium indirect effects. The study was approved by the Ethics Committee of the University of Caen Normandy (no. 07/2017).

MEASURES

The Profile of Emotional Competences (PEC; Brasseur et al., 2013). The PEC comprises 50 items and encompasses 10 subscales (intrapersonal identification, intrapersonal expression, intrapersonal comprehension, intrapersonal regulation, intrapersonal utilization, interpersonal identification, interpersonal expression, interpersonal comprehension, interpersonal regulation and interpersonal utilization) of 5 items each, grouped into two factors (intrapersonal EC and interpersonal EC) and one global EC score. Each item consists of a short statement, to which participants are asked to indicate how closely they identify using a five-point scale, from 1 (*the proposal*

does not fit you at all or you never react in this way) to 5 (*you recognize yourself completely in what is described or it happens to you very often*). Sample items are: "I use my feelings to improve my choices in life" or "I feel uncomfortable if people tell me about their problems, so I try to avoid it".

Big-Five Inventory (Plaisant et al., 2010). The French version of the Big Five Inventory (Plaisant et al., 2010) is a 45-item self-reported scale, reflecting the five main dimensions: extraversion, conscientiousness, openness, agreeableness, and neuroticism. The Big Five Inventory French version (BFI-Fr) does not use single adjectives as items because such items are answered less consistently than when they are accompanied by definitions or elaboration. It uses 45 short phrases based on the trait adjectives known to be prototypical markers of the Big Five. Each item consists of a short statement beginning with "I see myself as someone who...", to which participants are asked to indicate how closely they identify using a five-point scale, from 1 (*strongly disagree*) to 5 (*strongly agree*). Sample items are: "Tends to be lazy" or "Can be somewhat careless".

Perceived Stress Scale (PSS; Bellinghausen et al., 2009). Compared to the original 14-item scale (Cohen et al., 1983), this 10-item version of the French adaptation is validated within the French working population. The scale comprises two distinct factors: perceived work overload and perceived personal efficacy. Each item consists of a short statement, to which participants are asked to indicate how often they felt or thought a certain way by using a five-point scale, from 1 (*never*) to 5 (*very often*). Sample items are: "In the last month, how often have you felt that things were going your way?" or "In the last month, how often have you felt nervous and stressed?"

PROCEDURE

A convenience sampling procedure was used in 2018. The students participated in the study during class settings around three weeks before the end of year examination. The survey included the instruments listed above, a set of demographic questions, and a section where students could give their student ID number and allow this to be used to retrieve their final result (grade point average) at the end of the academic year. Students also gave their permission for their end-of-the-year grade to be accessed. The grade point average was based on a scale from 0 to 20, and corresponds to the average of exam results related to a certain number of subjects (see Table 1 for the details of the subjects). For the first and second academic year, there were 8 exams counting each for 6 ECTS (European Credit Transfer and Accumulation System), and 6 exams counting for 2 ECTS each. In the third academic year, there were 10 exams counting

for 6 ECTS each. The full description of subjects can be seen in Table 1. The full test battery took around 20 minutes to complete. Students were informed that participation in the study was voluntary, and that they could withdraw their participation in the study at any point without giving explanations, and without consequences.

DATA ANALYSIS

First zero-order Pearson correlations were computed. Then we tested the hypothesized model via path analysis with the software AMOS 22.0 (see Figure 1). Goodness of fit was assessed with the χ^2 index, the comparative fit index (CFI), the Tucker-Lewis index
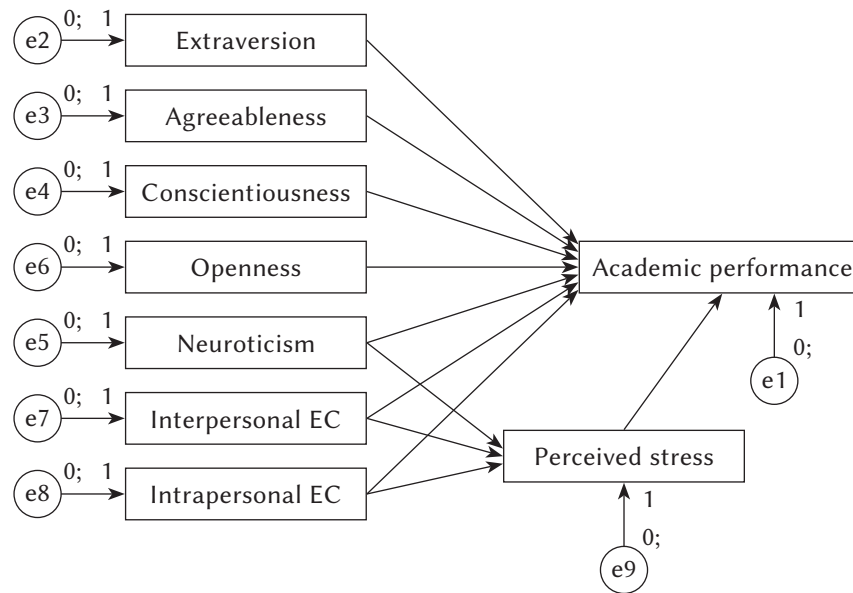
Table 1

Details of the subjects for each academic year

Year	Semester	Subject	ECTS
First year	First semester	Foundations and Major Concepts of Psychology	6
		Perception & Action	6
		Introduction to Clinical Psychology	6
		Pedagogy	6
		Basic Skills (English/Methods/Statistics)	6
	Second semester	Developmental Psychology	6
		Social Psychology	6
		Interaction & Communication	6
		Children Psychology	6
		Basic Skills (English/Methods/Statistics)	6
Second year	Third semester	Intelligence and Learning	6
		Clinical Psychology: Psychodynamical Approaches	6
		Memory and Amnesia	6
		Language	6
		Basic Skills (English/Methods/Statistics)	6
	Fourth semester	Relationships and Interactions	6
		Attention & Executive Functions	6
		Emotions and Psychopathology	6
		Norms and Judgments	6
		Basic Skills (English/Methods/Statistics)	6
Third year	Fifth semester	Neuroscience	6
		Social Psychology: Change/Discrimination	6
		Social Psychology: Neuropsychological Approach	6
		Methods – Psychological Therapy	6
		Basic Skills (English/Methods/Statistics)	6
	Sixth semester	Developmental Psychology	6
		Psychoanalysis	6
		Reasoning, Learning and Education	6
		Methods (Psychological Practice)	6
		Introduction to Psychological Research	6

Note. ECTS – European Credit Transfer and Accumulation System.

Figure 1

Hypothesized model concerning the relationship between the Big Five, the profile of emotional competences, academic performance, and perceived stress

(TLI), the standardized root mean square residual (SRMR), and the root mean square error of approximation (RMSEA). Following recommendations (Hu & Bentler, 1999), values below 0.08 for the SRMR and below 0.06 for the RMSEA show an acceptable fit. Regarding CFI and TLI, values higher than 0.95 indicate an acceptable model fit (Hu & Bentler, 1999). In addition we provide the χ^2 value as a subjective index of fit, with small values indicating a good fit (Jöreskog, 1993).

RESULTS

All variables indicated acceptable internal consistency scores. Full descriptive statistics and zero order correlations can be seen in Table 1. Zero-order correlations indicated that four variables were significantly related to academic performance: conscientiousness (r = .34, p < .001), extraversion (r = −.10, p = .020), neuroticism (r = .12, p = .004), and perceived stress (r = −.10, p = .020). No correlations were found with global EC, inter-EC or intra-EC and academic performance (p > .05). However, they were correlated with perceived stress, for global EC (r = −.37, p < .001), intra-EC (r = −.48, p < .001), and inter-EC (r = −.12, p = .006).

The hypothesized model did not yield satisfactory fit. Based on estimates and suggested modification indices fitting our theoretical background, we adapted the hypothesized model (see Figure 2). The final model fit was $\chi^2(5)$ = 19.54, CFI = .98, TLI = .93, RMSEA = .07, SRMR = .04. Path analysis showed that academic per-

formance was directly predicted by (standardized estimates are provided): conscientiousness (.33), neuroticism (.21), extraversion (−.11) and perceived stress (−.18), while perceived stress was predicted positively by neuroticism (.46) and negatively by intrapersonal emotional competences (−.24).

DISCUSSION

Our study aimed to investigate the direct influence of the Big Five traits and emotional competences on academic performance, as well as a potential mediation via perceived stress. Specifically, we hypothesized a direct pathway to academic performance for three of the Big Five traits (i.e., openness, agreeableness, and conscientiousness) as well as for intra- and interpersonal emotional competences, and an indirect pathway for neuroticism, as well as for intra- and interpersonal emotional competences via perceived stress. As our hypothesized model did not show a good fit to the data, we refined our model based on estimates and modification index analysis suggested by AMOS, in line with our theoretical background. The final model showed a direct positive pathway for academic performance with conscientiousness and neuroticism, and a direct negative pathway with extraversion and perceived stress. In addition, an indirect pathway was found with perceived stress, predicted positively by neuroticism and negatively by intrapersonal emotional competences.

The findings regarding the direct pathway between conscientiousness and academic performance

Table 2

Descriptive statistics and zero order correlations

	1	2	3	4	5	6	7	8	9	10	11	12
1. Exam results												
2. Age	-.07											
3. Sex	-.05	.06										
4. Global EC	.03	.14**	.02									
5. Intrapersonal EC	.04	.13**	.12**	.84**								
6. Interpersonal EC	.04	.12**	-.13**	.78**	.36**							
7. Extraversion	-.10*	.04	-.04	.40**	.27**	.32**						
8. Agreeableness	.08	.13**	-.08	.26**	.27**	.27**	-.06					
9. Conscientiousness	.34**	.05	-.19**	.25**	.23**	.21**	.10*	.33**				
10. Neuroticism	.12**	-.07	-.19**	-.43**	-.53**	-.14**	-.25**	-.18**	-.03			
11. Openness	-.02	.03	.06	.28**	.15**	.26**	.22**	.13**	.07	.03		
12. Perceived stress	-.10*	-.06	-.20**	-.37**	-.48**	-.12**	-.15**	-.12**	-.19**	.59**	-.08	
M	11.60	19.84		3.39	3.21	3.72	3.09	3.91	3.71	3.19	3.43	2.98
SD	2.69	1.74		0.42	0.53	0.52	0.85	.54	0.58	0.87	0.65	0.71
Internal consistency				.88	.83	.88	.86	.70	.82	.84	.77	.84

Note. EC – emotional competences. * $p < .05$, ** $p < .01$.

Figure 2

Final model with standardized factor loadings
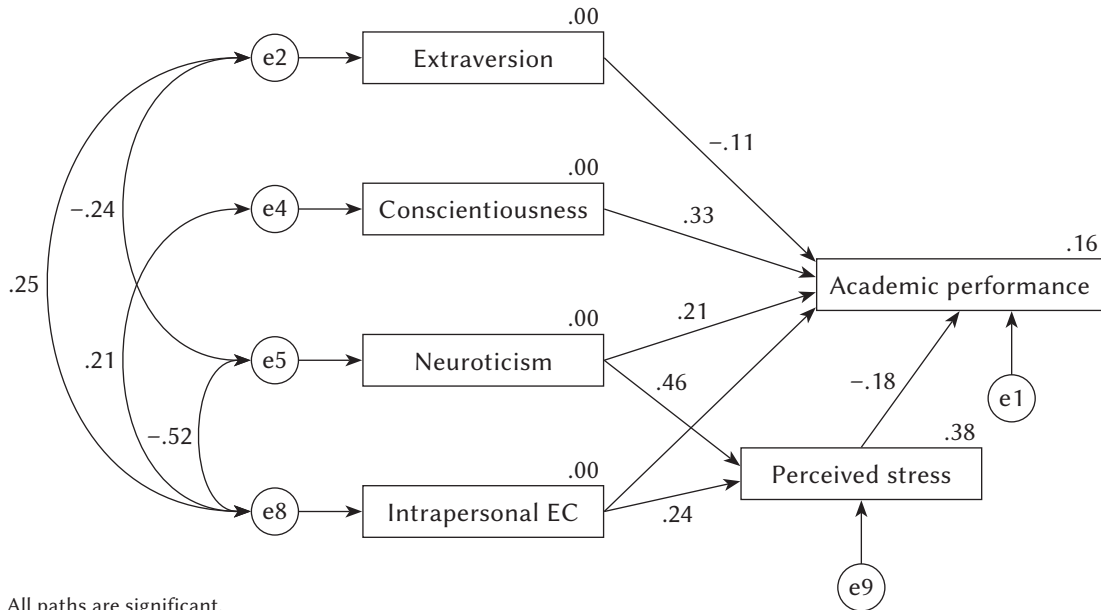
Note. All paths are significant.

are the most robust of the literature (Poropat, 2009; Stajkovic et al., 2018; Vedel, 2014). Regarding extraversion and neuroticism, their relationship with academic performance is considered as rather ambiguous (Tetzner et al., 2020). For extraversion, it may be that the negative relationship found here could be explained by the fact that extroverted students may be distracted by non-relevant academic tasks (Bidjerano & Dai, 2007). The positive relationship with neuroticism may be explained by the additional efforts put by students high in neuroticism into exam preparation in order to cope with a potential threatening event (Rosander et al., 2011). The fact that openness and agreeableness did not appear as predictors in our sample, contrary to what was found in previous meta-analyses (Poropat, 2009; Vedel, 2014), may be due to the fact that the characteristics of the end of year exams (e.g., mostly multiple choice questionnaires) did not rely on aspects related to openness such as curiosity (Gatzka & Hell, 2018), or regarding agreeableness that cooperation with peers and teachers had little influence on exam results (Miller et al., 2003).

The negative relationship between perceived stress and academic performance is in line with previous research (Duchesne & Larose, 2018; Frazier et al., 2019; Gustems-Carnicer et al., 2019). Pre-stress examination may be detrimental to academic performance in that it hinders learning and memory retrieval during the exam. Two traits were found to influence perceived stress, negatively with intrapersonal EC, and positively with neuroticism. Dealing optimally with one's own emotions may certainly help in reducing perceived stress, with the imple-

mentation of effective coping strategies (Saklofske et al., 2012), while dealing with others' emotions was not found to have any influence here, which is potentially linked to the finding with agreeableness noted above. Regarding neuroticism, the focus on negative affectivity tends to increase perceived stress (Schmidt et al., 2013), potentially due to increased anxiety and negative cognitions (Gallagher, 1990). The case of neuroticism is interesting, given that it was found to have either a positive direct influence on academic performance or a negative influence when mediated via perceived stress, which speaks for the ambiguity of the relationship between neuroticism and academic performance, as pointed out in previous research (Tetzner et al., 2020).

Regarding the relationship between EC and academic performance, no direct relationship was found, contrary to previous research with EI (Di Fabio & Palazzeschi, 2009, 2015; Downey et al., 2013; Mancini et al., 2017; Perera & DiGiacomo, 2013). Our findings are rather similar to those of Saklofske et al. (2012), who found that academic performance was more associated with the Big Five traits than with EI. Future research is required to investigate whether the questionnaires used to assess EI/EC may play a role in the findings, given that they reflect different theoretical backgrounds (Laborde & Allen, 2016). Also differentiating self-report (trait perspective) and performance measures (ability perspective) of EC may prove helpful, given the previous research showing that ability EI predicted academic performance more in comparison to trait EI (Di Fabio & Palazzeschi, 2009).

The main limitation of our study is that we did not control for cognitive ability (Meyer et al., 2019;

Ohtani & Hisasaka, 2018) or previous academic performance (Thomas et al., 2017). Further, only psychology students of one university took part in this study, which makes it difficult to generalize the findings regarding academic performance. Additionally, we could not check the distribution of achievement for each separate subject constituting the grade point average. This issue should be investigated in future research, given that different emotion regulation factors will be involved in challenging (i.e., where few students achieve high grades) vs. less challenging exams (i.e., where most students achieve high grades). Finally, our design was cross-sectional, which does not allow a causal interpretation of the data.

CONCLUSIONS

Our study investigated the influence of the Big Five and EC on academic performance, and specifically whether the relationship with specific traits would be mediated via perceived stress. We found that academic performance was directly predicted by conscientiousness (+), neuroticism (+), extraversion (−) and perceived stress (−), while perceived stress was predicted by neuroticism (+) and by intrapersonal emotional competences (−). Future research should clarify whether these results extend to other samples, and also to what extent the EI/EC assessment (choice of instrument: self-report vs. performance test) influences the results. These findings further our understanding about how individual differences may influence academic performance, and may therefore inform the development of interventions, identifying those students who may benefit most from a stress management intervention to prepare them for exams and future related outcomes.

At the practical level, the development of stress management interventions can be informed by the findings of a recent meta-analysis (Amanvermez et al., 2020) showing that stress management interventions for college students were particularly effective in reducing stress, depression, and anxiety, and specifically for students reporting high stress levels. Based on the categorization used in this meta-analysis, the stress management interventions may target the following aspects: cognitive-behavioral therapy with for example cognitive restructuring and stress inoculation; third-wave concepts[1] focusing on acceptance, defusion, values, and mindfulness; mind-body interventions, including meditation, muscle relaxation, breathing exercises, guided imaginary techniques, and biofeedback, and finally skills training interventions focusing at improving social, academic, or coping skills. As we see, the range of potential stress interventions addressing students' needs is quite large. Although some of them could be potentially learned autonomously by the stu-

dents themselves, we would strongly recommend educational institutions and universities to provide a dedicated support service to help students cope with stress, given the impact it has on their academic performance.

Endnote

1 In short, first wave therapy refers to the first "wave" of scientifically based psychotherapy, and corresponds to behavioral therapy as developed in the 1950s, second wave therapy refers to cognitive behavioral therapy as developed in the 1970s, and third wave therapy is seen as an evolution of traditional cognitive behavioral therapy emphasizing contextual and experiential change strategies in addition to more direct and didactive ones (for a detailed discussion, see Ost, 2008).

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